## WEBVTT

1 00:00:03.310 --> 00:00:11.329UCR: Good afternoon, Everyone, you know Some of you are joining us virtually and logging on, so we'll just give it a few more seconds to let you connect to your audio and we'll get started 2 00:00:22.420 --> 00:00:34.430 UCR: all right. Why, Don't, we get started? So thank you. Everyone for taking the time to participate in our Vision seminar, and it's for our search for Ucr's next Vice Provost and Dean for undergraduate education. 3 00:00:34.550 --> 00:00:39.610 UCR: I am Tony Adams, director of Human Resources and executive searches, and I'm. Supporting this search. 4 00:00:39.710 --> 00:00:46.960 UCR: We are pleased to welcome Dr. Teresa Balser today. Dr. Balser is currently a professor of sustainability education 5 00:00:47.100 --> 00:00:53.200 UCR: at the University of Calgary. She received her Bachelors of Arts in Biology and Earth sciences from Dartmouth. 6 00:00:53.410 --> 00:00:57.549 UCR: and a Phd. In microbiology from the University of California. Berkeley. 7 00:00:58.760 --> 00:01:06.670 UCR: Please be advised that we have provided Dr. Balser with a prompt for the vision seminar, and she will spend about 20 min discussing the following topics. 8 00:01:06.720 --> 00:01:16.920 UCR: The opportunities and challenges facing undergraduate education over the next several years, the specific opportunities and challenges she sees here at Uc. Riverside 9 00:01:17.860 --> 00:01:23.209 UCR: and her vision for undergraduate education at Ucr, and how she would work towards achieving that vision. 10 00:01:23.800 --> 00:01:39.119

UCR: So at the conclusion of Dr. Balser's presentation, we'll open up the session for any questions that you all may have for those of you joining us in person, feel free to raise your hand, and one of our team members will come to you for those of you joining us virtually. Please use the Q. And a. Feature, and with that i'll hand it over to you, Dr. 11 00:01:39.180 --> 00:01:39.949 Your Professor. 12 00:01:45.070 --> 00:01:56.060 UCR: Thank you very much, and i'm very pleased to be here. So I was, I was told we have a standard first slide, but I had already prepared my first slide to share with you, and 13 00:01:56.520 --> 00:02:13.719 UCR: to kind of get us in a mood for future, and thinking about what the future might bring us. So i'll just start off really quickly with I'm very, very glad to be here, and grateful to have the opportunity to speak with everybody that I've spoken with over the last couple of days. I also want to. 14 00:02:14.160 --> 00:02:33.419 UCR: I'm visiting today from 27 territories in Calgary and Canada, and acknowledged the traditional caretakers of the land where we're meeting here today, and extend my gratitude as well to the elders, past, present, and future, for the welcome that I've received as I've come, and it really has been quite a welcoming experience, so i'm 15 00:02:33.430 --> 00:02:39.030 UCR: grateful to be here. And then, as you heard the prompt for today, I want to give you a bit of a context. 16 00:02:39.040 --> 00:02:56.219 UCR: and to the way that I've been thinking about where we're going with undergraduate education generally, and then share with you some of the thoughts and things that I've seen over the last couple of days, and in my preparation, and in all the conversations leading up to this, to this seminar, and then trying to give you a bit of a perspective 17 00:02:56.230 --> 00:03:03.260 UCR: on how I might go about approaching the role, and how we would go forward with some of that 18 00:03:03.330 -> 00:03:23.059UCR: going to this bit of context. I recently was invited as part of a panel at a conference in Dublin, and the panel topic was Skills

competencies and knowledge for unwritten futures. And so I was thinking, with a wide range of of senior leaders, presidents, vice chancellor's, chancellors, and executives. 19 00:03:23.070 --> 00:03:40.600 UCR: on the relevance and the value of universities to future societies, and thinking about that idea. What skills and competencies, and how do we prepare our undergraduates for life in the future? And I was really struck by this concept of unwritten futures, and that was the prompt they gave us, and I thought, Well, that's really interesting, because 20 00:03:40.690 --> 00:03:53.210 UCR: that does to me encapsulate the challenge that we're facing, and the opportunity that we're facing the future isn't written, and we don't know, and it's uncertain. There's a lot of things happening. I put the Jetsons here because they fascinate me. 21 00:03:53.220 --> 00:04:03.030 UCR: They, more than almost any bit of science fiction. Futuristic thinking, predicted everything we have. They predicted online learning. They predicted 22 00:04:03.080 --> 00:04:21.090 UCR: tablets. They predicted smart watches. They predicted everything except social changes. So in Jetsons are still completely the nuclear 1950, S. 1960 s family. So it's. There's a whole like seminar in there somewhere about how we don't actually predict the future Very well. When it comes to social predictions. 23 00:04:21.100 --> 00:04:29.250 UCR: We can actually make technological predictions a lot better. That's not the topic of today per day. But the Jetsons really fascinate me when i'm thinking about future. 24 00:04:29.740 --> 00:04:34.929 UCR: But anyway, some of that context. And why do we have these unwritten futures? And what is it that's uncertain? 25 00:04:35.190 --> 00:04:55.120 UCR: Since 2,010 I've been using this great video about called, Did you know, and thinking about the pace of change and acceleration of knowledge and the idea of data and facts, and that we have all this in a supercomputer in our pocket on our smartphone and trying to move past just teaching facts. So that was in 2,010, 26 00:04:55.370 --> 00:05:10.090

UCR: this accelerating and complex world. And now I looked it up last year. I think it was so. It's probably much worse now. 2 and a half quintillion bytes a day. I have no idea what that even means. I'm not a mathematician, and that it just blows my mind. 27 00:05:10.100 --> 00:05:28.020 UCR: And so this I used to use this as a give up entirely on teaching facts, because there's no way we can't win. But now I also think about it as part of the uncertainty and part of the the world that we're living in. Well, what do we do if we're not teaching facts? What do we do 28 00:05:28.030 --> 00:05:38.150 UCR: in the face of this, especially in another seminar. I have given in the past that we're in a counterfactual world. So facts don't even mean anything more, because we can make them up. 29 00:05:38.210 --> 00:05:56.899 UCR: So that's an interesting thing. We're also in the middle of this fourth industrial Revolution, and I had given a presentation in in Shenzhen and China on the role of undergraduate education and learning. In the fourth Industrial Revolution I didn't even know we were. We had 4, 30 00:05:57.080 --> 00:06:16.949UCR: so we were invited to come and talk about that. And so the fourth industrial Revolution is moving past the age of knowledge, past computers and automation and into cyber physical systems, which is the smart watches and the computer human interface. And the next one is going to be the Borg right? But we're we're actually thinking about smart toilet, smart refrigerators, all of the ways in which we're engaging with technology. 31 00:06:16.960 --> 00:06:26.910 UCR: So that's another piece that kind of adds to this unwritten future. What does that mean for us, because we know that in this fourth industrial revolution it affects every single aspect of 32 00:06:26.960 --> 00:06:36.190 UCR: every day of all of our lives. And this is the context that we have for an undergraduate education that we're trying to deliver. So driverless tractors 33 00:06:36.300 --> 00:06:54.870 UCR: all the simulation, all of the AI, all of the everything the Internet of things. I mean, we're all thinking about the AI that's happening right now. Chat Gpt. What does that mean for how we teach in

all of this. So fourth industrial Revolution is a second factor in this

unwritten future, and the uncertainty and the challenges and opportunities that we're facing. 34 00:06:56.560 --> 00:06:57.520 UCR: Go. 35 00:06:58.250 --> 00:06:59.210UCR: Hello. 36 00:06:59.500 --> 00:07:00.100 Yeah. 37 00:07:00.230 --> 00:07:19.680 UCR: we're also facing this very, very dramatically changing world which is environmentally, socially, technologically right. So we have this uncertainty happening around us in terms of everything urbanization, all of the environmental climate change and all that technology that's in the fourth industrial Revolution. So we have this context of oh, my goodness. 38 00:07:19.690 --> 00:07:21.979 UCR: what do we do in the face of this. 39 00:07:23.080 --> 00:07:35.779 UCR: what I've been learning in the last, actually across the last decade, really thinking about? What are the big changes happening in higher education, not just globally, not just with the world we're massifying. There are more learners. If you look at 40 00:07:35.790 --> 00:07:48.209UCR: the rise of global South, and we look at all the populations where there are school, age, learner, aged children, people that need education. There are more learners, so a wider range of murders. So we're diversifying 41 00:07:48.380 --> 00:08:01.110 UCR: and then globalizing. So learning is becoming borderless, collaborative, and reaching everywhere. Right? So this is the big picture, the big envelope, and very much personalizing. So there's an expectation that learning is individualized that there's self paced 42 00:08:01.120 --> 00:08:13.250 UCR: learners and learning. We were working on this a little bit in Australia, looking at. How do you help students chart a pathway and actually use the same sort of algorithms that Amazon uses to decide what my next book needs to be.

43 00:08:13.270 --> 00:08:22.120 UCR: But helping students decide what's their next class going to be. So there's interesting things happening in the space of just higher education. Writ large and globally. 44 00:08:22.890 --> 00:08:23.850 UCR: and then. 45 00:08:26.060 --> 00:08:34.420 UCR: in the face of all this, all this uncertainty, right? It's one of my favorite quotes that I've used for a really long time. We're currently preparing students for jobs that Don't yet exist. 46 00:08:34.630 --> 00:08:39.299 UCR: using technologies that haven't been invented in order to solve problems. We don't even know our problems yet. 47 00:08:39.360 --> 00:08:40.260 UCR: and 48 00:08:40.380 --> 00:08:54.540UCR: and other other presentations I've given talk about how many times a student changes a job now, within the first 15 years after graduation, how many times they changed careers over the course of their job working life 49 00:08:54.710 --> 00:09:13.749 UCR: on all of the changes and things that happen, and by the time they finish a 4 year degree, most of what they've learned is already out data at an out of date. And so what do we do in the face of this? And so, when I am talking with teachers, and we're doing, teaching and learning and faculty development was, Ok, what do we do with all this? What does this mean for us as teachers. 50 00:09:13.910 --> 00:09:16.939 UCR: When we think about the problem more broadly. All right. 51 00:09:17.230 --> 00:09:18.030 UCR: forgotten 52 00:09:18.190 --> 00:09:34.039 UCR: Covid. I wanted to forget Covid. We don't get to forget Covid. So on top of that as if all that wasn't bad enough, we have this whole world

now of increased uncertainty, the need for more flexibility, the need for hybrid, and all of that can't forget. Covid can't forget the cats on the laptops. 53 00:09:34.480 --> 00:09:38.990 UCR: We need to include that. So as if it all wasn't bad enough. 54 00:09:39.410 --> 00:09:54.739 UCR: The concept of thinking, what does it mean for us as teachers? What does it mean for us in universities? What does it mean for undergraduate education? So we know that learning means have changed. There are multiple jobs and careers, and there's a need for lifelong learning for our students. Now, how do we accommodate that 55 00:09:54.790 --> 00:10:03.860 UCR: Learning styles and generational expectations have changed. So we're moving now from Gen. Z. Into Gen. Alpha and Jen Alpha is now teenagers 56 00:10:03.890 --> 00:10:16.349 UCR: and about to to reach us in University. There's the learning gaps that Covid created there's 10 years of a learning gap that's going to be coming up, and we need to think about. How are we addressing and approaching that 57 00:10:16.380 --> 00:10:25.839 UCR: the mental health concerns and what people call pastoral care, the need for pastoral care, whose responsibility is that when students reach us in university 58 00:10:25.920 --> 00:10:42.029 UCR: the changing societal expectations. There is a commoditization of education and expectation of employability, and families have adopted. What's more of a customer mentality, I don't like that way of putting it. But it is kind of what we are are managing in a lot of places. 59 00:10:42.040 --> 00:10:54.100 UCR: The demographics I mentioned right diversity. The increase in firstgeneration students coming into university, and then the learning and equity gaps that are happening because of Kovat and other reasons. So in the face of all of that. 60 00:10:54.790 --> 00:11:03.760 UCR: What does the student success look like? What do we do with undergraduate education? And so this is the broader picture of the

challenges and opportunities that we're facing.

61 00:11:03.860 --> 00:11:06.860 UCR: Challenge. Yes, but there's opportunity in all of it. 62 00:11:07.760 --> 00:11:09.280 UCR: So 63 00:11:09.340 --> 00:11:23.369 UCR: we think about moving from that down more specifically, and things that I've heard of. I don't have fancy fancy slides with this. This is really me thinking about. What have I seen in the preparation and in the conversations that I've had. That seems like the most important step to be thinking about 64 00:11:23.380 --> 00:11:30.080 UCR: for this university. And so I've got a what a how and a Why? Because I always like to think about how and why. 65 00:11:30.100 --> 00:11:45.179 UCR: So the what that I was noticing. That's challenge and opportunity, of course, is the student diversity and the demographics. This is an incredibly diverse campus, which is fantastic. The demographics are an opportunity to challenge because you've got the first generation students coming in. You've also that means they're 66 00:11:45.520 --> 00:11:57.559 UCR: There's a different kind of engagement that we have with them. That's an opportunity and a need to make sure that we're supporting them. That could be a challenge or an opportunity. 67 00:11:57.570 --> 00:12:06.359 UCR: and then the resultant need to find ways to accommodate that growth. So how do we make sure that we have adequate staffing when there's no plan for staff growth 68 00:12:06.510 --> 00:12:16.480 UCR: along with the student growth. How do we ensure that the physical spaces are there? How do we make sure the bottlenecks don't become even more bottlenecks. How do we deal with all of that? 69 00:12:16.640 --> 00:12:24.210 UCR: The resource constraints and always resources, and it's not just targeted imagination. I think it was supposed to be targeted. 70 00:12:24.290 --> 00:12:43.289

UCR: and imagination and ingenuity. But how do we bring in the more resources? How do we not just work harder? But how do we work differently? How do we be creative in thinking about how we address these challenges and turn them into more of an opportunity than a challenge. And then the fact that we've talked about numerous times, right? There is a culture here of 71 00:12:43.440 - > 00:12:59.229UCR: decentralization which is one of the challenges at an opportunity. Undergraduate research is a phenomenal thing, and and being at the vibrancy at that center of vibrancy and discovery exploration that a research university has is very much an opportunity. 72 00:12:59.240 --> 00:13:03.859 UCR: But it's a challenge as well, for when we want undergraduate education to be taken seriously. 73 00:13:04.640 --> 00:13:19.619 UCR: so the how thinking about priorities and things that would be needed. Moving forward. There's the division identity and the role clarity. So, having an action plan and telling the story and bringing together the pieces, and in an integrated way to help 74 00:13:19.700 --> 00:13:21.810 UCR: say, here's how we serve the campus. 75 00:13:22.660 --> 00:13:38.649 UCR: and ensuring that we have divisional agency, by which I mean having the division do stuff and have that impact and document and share that impact. So leveraging academic status. I didn't put academic status there because I didn't want it to break the line. 76 00:13:39.970 --> 00:13:49.639 UCR: just leverage status, partnerships and collaborations, thinking about how do we build that sense of partnership collaboration within the division and then across? 77 00:13:49.800 --> 00:14:09.780 UCR: And then ultimately really thinking about how we're serving the University by doing so. And then the unified vision and signature areas. What are we doing there's so much that needs to be done. What is it that the division really wants to do? And what role do we want to play on this campus? So it's a little bit of the how things that would need to happen. 78 00:14:10.040 --> 00:14:22.439

UCR: And then why, at least for me it's sort of more of a Why, why, why do this? Why do any of it? So we want to support the whole person in whole life. So learners need to be learning boral life. 79 00:14:22.450 --> 00:14:30.199 UCR: but it's not just sitting in a classroom, filling their mind with the facts and the content, or any of that. It's really the whole person's whole life. 80 00:14:30.470 --> 00:14:48.569 UCR: We want to be able to unleash the collective brilliance across Ucr. So the the division can be a catalyst for the the creativity and and ingenuity that's out there finding ways to, but connect people that want to talk about teaching and learning that are interested in it, and want to do the very best job they possibly can. 81 00:14:49.040 --> 00:14:55.900 UCR: Why do some of these things building our capacity and making sure there's a strong foundation for undergraduate work here in undergraduate education. 82 00:14:56.970 --> 00:15:04.029 UCR: attracting students, attracting staff, attracting faculty, creating a thriving community that helps us retain them 83 00:15:04.370 --> 00:15:18.209 UCR: is another. Why, and then it's the right thing to do right. We're here for education. We're here to support our undergraduates. Not just the research that happens. Otherwise we'd be a Research Institute. We would be a national lab, and we're not. 84 00:15:18.620 --> 00:15:21.699 UCR: We're a university. So it's the right thing to do. 85 00:15:22.240 --> 00:15:29.429 UCR: So my own vision and approach, and I'm going to share the how and why, and then an example, and then i'll be done. 86 00:15:29.820 --> 00:15:31.449 UCR: So what right? 87 00:15:31.700 --> 00:15:48.369 UCR: What I what I see and what I would love to see happen is that we really start to ignite that imagination and foster that innovation in undergraduate education, that we challenge the way that we've always done

things, and that we think about. How can we do them in different ways. What gets us excited? What do we want to try 88 00:15:48.660 --> 00:15:58.420 UCR: developing the collective goals that are going to and empower and inspire the learners, teachers, and advisors. How do we think of ourselves as a system? Because it's not just 89 00:15:58.540 --> 00:16:02.590 UCR: gosh, we can't I? I always say you can't have happy 90 00:16:02.610 --> 00:16:09.240UCR: thriving students if You've got miserable, unhappy, stressed staff and faculty. So the whole thing is a system 91 00:16:09.490 --> 00:16:13.540 UCR: collectively, and power inspire and support the health system. 92 00:16:15.200 --> 00:16:22.840 UCR: positioning the division as a catalyst to partner and support for the colleges. Recognizing that this is a it's a support role. We Don't exist 93 00:16:22.940 --> 00:16:35.000 UCR: for our own sake. We exist to support the University and then supporting growth and development for everyone Students Faculty staff again across all of the Ucr. So these are the things that I think would be really exciting and important to work on. 94 00:16:35.550 --> 00:16:36.420 UCR: How 95 00:16:36.600 --> 00:16:48.680 UCR: first level of how I like to think about. How do we do that? Well, how do we do that. Well, how do we do that so engaging everybody, empowering people and catalyzing action, increasing and aligning resources for new efforts get more resources? 96 00:16:48.720 --> 00:16:57.680 UCR: However, we can a lot of fundraising, and that's good, and align them to where they're going to have the biggest impact, which is something I've talked a lot about in the last couple of days. 97 00:16:57.710 --> 00:17:16.420

UCR: How are we going to do that? How do I tend to do that? So this is sort of my basic philosophy, and how I approach things to invite and include people active and deliberate, bringing people together, task forces, workshops, listening sessions, focus groups, surveys all of it, get people in. 98 00:17:16.430 --> 00:17:25.930 UCR: get them talking, bring them together, facilitate that dialogue, build a sense of community, so that we know that we're not just in this by ourselves alone that we're in it together. 99 00:17:26.190 --> 00:17:37.369 UCR: that we're inventing things together. Ideation and sandbox space is a lot like what I see exciting doing as well, but really trying to say, what what could we do? What we want to try, and then actually try it. 100 00:17:37.540 --> 00:17:47.040 UCR: So show that some of these things can work and get people excited about doing more, and then make sure we tell people about it. Consistent communication, sharing the value of what we do 101 00:17:47.610 --> 00:17:49.460 UCR: to the how, Why. 102 00:17:49.480 --> 00:17:58.469 UCR: I truly believe that we need all voices, and it's not any one of us that knows everything that knows the answers. It knows how to do it. So we need to bring everybody together. 103 00:17:58.550 --> 00:18:04.879UCR: Nothing's ever going to be perfect. So waiting around for it to be perfect isn't going to help. So dive in, roll up your sleeves and get it going. 104 00:18:05.030 --> 00:18:21.329 UCR: Servant leadership. We're in a service role. We're trying to support, making things better. And why not? Why not try and hear things. Why not get out there and push the envelope? So those are the the kind of observations just from the last few days, and trying to share a little bit about how I would approach it. 105 00:18:21.340 --> 00:18:25.260 UCR: So in just a few examples. And then one last couple slides 106 00:18:25.830 --> 00:18:32.799

UCR: so examples of things that I've worked on in the past so a bit more tangible than just. Bring people together and have ideas and do 107 00:18:33.090 --> 00:18:34.899 UCR: which sometimes that works 108  $00:18:34.920 \rightarrow 00:18:43.370$ UCR: so working on micro credentials and unbundled and stackable degrees, working on a policy where we actually could use coursera classes for a degree program. 109 00:18:43.400 --> 00:18:52.439 UCR: and actually use that as a six-week micro module within a teaching period. And how do we do that bringing that through the academic policy, world 110 00:18:52.520 --> 00:19:04.740 UCR: work, integrated or internships and experiential learning there's a whole strategy, bringing in funding and actually starting to integrate that idea of authentic work and authentic assessment. 111 00:19:04.750 --> 00:19:23.749UCR: and do more with that. I'm not saying it's not being done here. It's just examples of the kinds of things I've enjoyed working on. We talked a little bit yesterday about the design for life program that's happening at Stanford. How do we support our undergraduates in figuring out who they are right away, what they want to be working on, how they, how they might want to take their future forward, and 112 00:19:23.760 --> 00:19:27.519 UCR: who not just the degree program they're in. But their life 113 00:19:27.550 - > 00:19:34.380UCR: challenge-based learning. I love this challenge based learning and curriculum programs, and I've built a few of these to really get students working on 114 00:19:35.000 --> 00:19:39.620 UCR: authentic problems. I don't like real World University is real world. We're in the real world. 115 00:19:39.750 --> 00:19:44.959 UCR: But how do we engage students early on in problems that Aren't just canned.

116 00:19:45.350 --> 00:19:53.050 UCR: or a cookbook fundraising for student support and innovation, bringing in as much money as we can to actually help with 117 00:19:53.140 --> 00:20:03.949 UCR: a whole range of initiatives. And I can answer questions about that. If anyone's interested again, targeted and tailored, resourcing for our students. Make sure we're putting the resources where they're going to make a difference. 118 00:20:03.980 --> 00:20:23.050 UCR: and then I've been working on with a a couple of universities, the idea of holistic evaluation, of teaching and holistic evaluation for merit and tenure to include inclusive classrooms, inclusion, innovative pedagogy, innovative teaching so that we better recognize and reward that. 119 00:20:23.060 --> 00:20:38.160 UCR: So those are just some examples. The last thing to say here is, we have been working our butts off. We have been going above and beyond. Covid has made sure of that. People are tired. People have been doing a fantastic job. 120 00:20:38.170 --> 00:20:47.060 UCR: and I think it's really important to think about how the work matters more than ever. The world needs us more than it ever has, and so we get to keep going. 121 00:20:47.250 --> 00:20:54.010 UCR: And so these are some of the questions that I was thinking about. How do we better enable rapid curriculum, innovation and change? 122 00:20:54.030 --> 00:21:08.059 UCR: How do we support individual development and sustain well-being. And how do we? How do we, as a division help the university, and provide all the services that the students need so these are kinds of questions to to start to nucleate initiatives around. 123 00:21:08.070 --> 00:21:16.220 UCR: and it looks a little bit like this. This is an example from Dalhousie. It's a landscape, and it takes a village, and it takes all of us. So 124 00:21:16.280 --> 00:21:23.210

UCR: these are our own acronyms from Dalhousie, and I know there are some equivalents and some not exact equivalents. 125 00:21:23.310 --> 00:21:39.429 UCR: We need policy and quality oversight curriculum approvals all that sort of stuff coordination. There's tech support, instructional support, peer, support, general infrastructure assessment all of that stuff so the Senate and the Senate committees sit there. This is the Associate Dean's Academic Council. So it's the Associate Dean's Council. 126 00:21:39.870 --> 00:21:43.540 UCR: This is Academic Technology Services and the libraries. 127 00:21:43.880 --> 00:21:46.290 UCR: This is the center for learning and teaching. 128 00:21:46.690 --> 00:21:50.359 UCR: This is the colleges which we call faculties in Canada 129 00:21:50.570 --> 00:22:09.370 UCR: that provide the associate Deans, and that directly work on these areas. So this is the the landscape. When I was at Jalhazi we were adding a few other things to the landscape. But to me, what's important about this is it is complex, and we have to embrace that rather than trying to oversimplify it or over focus in one space. 130 00:22:11.000 --> 00:22:13.510 UCR: And so it all fits together. 1.31 00:22:13.760 --> 00:22:16.029 UCR: It's complex on purpose. 132 00:22:16.090 --> 00:22:34.850 UCR: and that's how it should be. So. The reason I bring this as an example is, I see that it's some of what we have here as well, right that there are multiple units. There are colleges. There are all sorts of things happening that influence, undergraduate teaching and learning influence, undergraduate education. And so there's a there's a need to really embrace all of that. So so 133 00:22:34.860 --> 00:22:43.100 UCR: that's just an example that it is complex. And it's important. And if people like pictures, there are others that make much prettier graphics than I do

134 00:22:43.180 --> 00:22:54.009 UCR: that also try to put it all together, and these are all the areas that we had going on at the University that all influence undergraduate education. 135 00:22:54.340 --> 00:23:14.319 UCR: So it was just kind of an illustration of hopefully a summit of illustration for the for the whole seminar, and with that really the bottom line, just really there is tremendous opportunity here, as well as the challenge that we see as huge challenges. No question but division of undergraduate education can support the University 136 00:23:14.350 --> 00:23:32.909 UCR: today, and going beyond kind of traditional cultures and traditional ways of thinking and support students in gaining those the skills, the competencies and knowledge that they're going to need for all of those and unique unwritten futures. And so that's kind of ultimately what I see. There's a huge possibility. There's huge opportunity as well as the challenge. So 137 00:23:33.260 --> 00:23:34.150 with that 138 00:23:34.250 --> 00:23:37.170 UCR: whoops that was supposed to just say Thank you. 139 00:23:37.730 --> 00:23:40.090 UCR: The quicker is doing strange things. 140 00:23:40.380 --> 00:23:45.140 UCR: Thank you. Thank you so much for your question for that presentation. 141 00:23:45.460 --> 00:23:52.799UCR: All right. So, as a reminder for those of you joining virtually. If you have a question for Dr. Balser, please be sure to put that in the Q. And a feature. 142 00:23:52.820 --> 00:23:57.510 UCR: And then, for those of you joining us in person. Just raise your hand, and one of our team members will come to you. 143 00:24:11.730 --> 00:24:14.459 I was wondering how you see the role of admissions.

144 00:24:14.910 --> 00:24:17.249 and one extreme. It's a funding stream. 145 00:24:17.350 --> 00:24:18.340 It's it's one way to 146 00:24:18.760 --> 00:24:19.320 of us. 147 00:24:19.470 --> 00:24:22.269 On the other hand, increasing selectivity 148 00:24:22.530 --> 00:24:24.109 seems to have a positive feedback. 149 00:24:24.450 --> 00:24:25.710 the public 150 00:24:26.790 --> 00:24:27.779 quality of the 151 00:24:28.850 --> 00:24:29.669 as a 1.52 00:24:31.230 --> 00:24:31.990 right. 153 00:24:32.260 --> 00:24:38.209 UCR: Yeah, the conundrum of admissions, and the way that I see that is. 154 00:24:39.470 --> 00:24:50.849 UCR: we need to be careful not to put the cart in front of the horse. This is a terrible, and I don't even know what that even means. Hardly. But we want to make sure that we're not thinking about admissions just for admissions, just for numbers, but that we're starting with? Why. 155 00:24:50.980 --> 00:25:03.489 UCR: why do we want? Why do we want them. What are they going to add to the campus, and then work backward from there and say, then, how do we

find them? How do we admit them.

156 00:25:03.520 --> 00:25:06.270 UCR: and I think that if there's a why. 157 00:25:06.820 --> 00:25:10.620 UCR: then people don't get quite as hung up on. Is it? Selective enough? 158 00:25:10.690 --> 00:25:24.419 UCR: It's. Oh, we've got a vision. We're putting ourselves out there. We're saying we want a diverse thriving campus. And so, therefore we are going to go and make sure that that's what we have, and we're less worried about whether it's the ultimate in selectivity. 159 00:25:24.640 --> 00:25:30.940 UCR: and we're not trying to be at Harvard, and we're not trying to be something else. But this is who we are. 160 00:25:30.960 --> 00:25:33.459 UCR: and I think if you can put that out there. 161 00:25:33.650 --> 00:25:34.810 i + 162 00:25:35.700 --> 00:25:43.780 UCR: it becomes the thing people focus on instead of selectivity. I can see myself there. There's values. There's vision. There's a reason I want to be there. 163 00:25:48.590 --> 00:26:04.450 UCR: Thanks very much for your vision. I have a question about the various initiatives that you were explaining the how and your experience in implementing those initiatives. Could you link them more clearly to how they were also advancing Dei initiatives. 164 00:26:04.820 --> 00:26:05.630 Right? 165 00:26:05.710 --> 00:26:08.319 UCR: Right? That's a great question. 166 00:26:10.090 --> 00:26:28.410 UCR: When I think about challenges and opportunities. There's there's more opportunities now that we've learned things from Covid and have capacity to do things differently that can more directly support student

needs. And we've talked about the value of hybrid and the recognition that students coming from different socioeconomic status populations or different backgrounds 167 00:26:28.420 --> 00:26:47.580 UCR: can benefit from some of the things that we now know. So that's one way of looking at it. Another way is the work that I was doing at Calgary, where we were thinking about every single revision of every curricular program working through the Senate Subcommittee that did all the program approvals, revision, approvals and reviews. 168 00:26:47.590 --> 00:27:03.050 UCR: and all of that. I worked with our Vice Provost in Canada. We say, Edi. So the Vice Provost indigenous engagement to create guidelines that we would hold each program accountable for 169 00:27:03.060 --> 00:27:15.760 UCR: that were very specifically every single step along the way, like a journey map, for all students admitted all students coming into the program what their experience would be for Dei 170 00:27:15.850 --> 00:27:32.479 UCR: through a Dei and accessibility lens as well as on the indigenous side. There are very unique things that are important for indigenous engagement. And so we came up with a program, guide resources, guestions to answer, and and really put some good work into making sure 171 00:27:32.490 --> 00:27:50.970 UCR: that we were appropriately looking through these lenses for every single thing that we did with curriculum across the University, and because it was coming through the Senate Committee. What that meant is eventually every single program was going to have a chance to have that revision rather than trying to make a blanket. Everybody is going to do it right now. 172 00:27:50.980 --> 00:27:53.830 UCR: So that's an example. And then, of course. 173 00:27:54.400 --> 00:27:58.080 UCR: specific mentoring programs, peer programs. 174 00:27:58.520 --> 00:28:02.149 UCR: safe spaces, ally programs, you know. Really. 175 00:28:02.180 --> 00:28:06.800

UCR: it has to be central to the thinking that this matters. 176 00:28:24.700 --> 00:28:31.610 UCR: Thank you for sharing your vision to piggyback off that question. I'm interested in knowing if any 177 00:28:32.510 --> 00:28:40.840 UCR: say like Number Wise, did you all see an increase in your diversity, or did your student population stay the same? 178 00:28:41.180 --> 00:28:48.680 UCR: And how did those programs end up doing in terms of student participation in set programs with the University, holding them accountable. 179 00:28:50.440 --> 00:28:55.040 UCR: The work that we did at Calgary was very recent. So unfortunately, I don't have 180 00:28:55.670 --> 00:29:00.420 follow along data yet to be able to share the numbers with you that way. 181 00:29:02.760 --> 00:29:12.419 UCR: I know that work that we were doing at Dal housing that was similar, and issues around Dei were more centered 182 00:29:13.410 --> 00:29:19.299 UCR: black and indigenous, entering law program and admissions. 183 00:29:19.510 --> 00:29:38.109 UCR: I don't want to say targeted because there's all kinds of in the Us. Things going on with targeted. But it was going out and and recruiting and supporting African, Nova, Scotian and Black Canadian free lawyers and indigenous lawyers that tremendously increased the numbers coming into the program. 184 00:29:38.150 --> 00:29:48.379 UCR: and there was a very, very successful black advising black student advising program. I loved the woman that was running it, but also was shown to be really really successful. 185 00:29:48.820 -> 00:29:50.010and bring again

186 00:29:50.280 --> 00:29:53.100 again black and indigenous students into the university. 187 00:29:55.680 --> 00:29:56.770 Ι 188 00:29:57.170 --> 00:30:00.430 UCR: Do you see a role for your office 189 00:30:00.590 --> 00:30:02.210 to 190 00:30:02.730 --> 00:30:07.740 UCR: convene colleges or schools or departments to talk across each other 191 00:30:07.830 --> 00:30:10.910 about what's working, what's not working an undergraduate 192 00:30:10.970 --> 00:30:15.099 education. And do you see any limitations of that kind of 193 00:30:15.280 --> 00:30:16.920 cross-campus dialogue? 194 00:30:18.950 --> 00:30:20.649 Yes, no. 195 00:30:20.680 --> 00:30:21.240 A 196 00:30:21.690 --> 00:30:26.019 UCR: yeah, absolutely. I think there is a role to play? 197 00:30:26.070 -> 00:30:45.970UCR: I think a lot of how that is manifested will depend on who's sitting in the seat right? And I, I happen to be trained as a facilitator and really enjoy facilitative dialogue and bringing people together and engaging my background in the work that I've done is inherently introduced and interdisciplinary myself, and have built a number of 198

00:30:45.980 --> 00:30:53.809

full curricular programs that are very cross-disciplinary. So it's something that has a lot of meaning to me. So I think it is entirely possible 199 00:30:54.290 --> 00:30:56.160 UCR: the question will be. 200 00:30:56.360 --> 00:31:01.409 UCR: how that role plays out, how much sits with the Vpdu themselves. 201 00:31:01.510 --> 00:31:20.690 UCR: and and how much is catalyzed by the units within the division, and how that rolls out, and I think that's not clear at the moment that that's part of why I was hearing some of what I was hearing about. What is our role, and what's our identity? And how do we fit together? And how do we integrate? And how do we have the impact we could have? So that's why I say Yes, there's a role. 202 00:31:20.700 --> 00:31:25.440 UCR: There's a role for the Vice Provost Dean as well as for the division. 203 00:31:25.520 --> 00:31:28.559 UCR: But that's not totally clear. What that is, and that will depend 204 00:31:28.590 --> 00:31:30.520 UCR: is a 205 00:31:30.880 --> 00:31:35.279 UCR: what was the second part? I think I said no, but I might have been supposed to say yes. 206 00:31:36.800 --> 00:31:50.899 UCR: the second the second is, Are there limitations to that kind of cross-campus dialogue about that that's right that's? Why, I I should have said no, because there's no absolutes in anything right. Everything is it depends, or it's complicated. But 207 00:31:51.150 --> 00:31:52.769 UCR: I see a lot of value in it. 208 00:31:52.800 - > 00:31:56.060UCR: There's good that there's challenges in it, and I see

209 00:31:56.670 --> 00:32:01.350 UCR: care that needs to be taken. And this just came out a number of times in different conversations. I've had 210 00:32:02.050 --> 00:32:08.999 UCR: acknowledgment and recognition of the autonomy of the colleges, and the necessity of their kind of 211 00:32:10.320 --> 00:32:14.260 UCR: programmatic ownership in the disciplinary ownership that is 212 00:32:14.330 --> 00:32:25.710 UCR: valuable and necessary. And then it's a question of Well, how do we work with that now? When I worked across the with the Deans across the campus on both Calgary and Dalhousie and and other places. 213 00:32:25.970 --> 00:32:31.709 UCR: there is a lot of energy and enthusiasm for creating new programs as long as it isn't seen as threatening 214 00:32:31.780 --> 00:32:43.660 UCR: or or taking away from other things that might be seen as more core. So you can get people excited. You can get them talking, and you can build some really neat things. And then, if we see that's going somewhere. Then maybe 215 00:32:43.710 --> 00:32:49.840 UCR: maybe we do more with that. So there's not limitations. But yes, there are things that to be aware of 216 00:32:50.240 --> 00:32:51.719 to be respectful of. 217 00:32:56.380 --> 00:32:58.220 UCR: There is a question from the Webinar. 218 00:32:58.370 --> 00:33:07.769 UCR: What specific strategies will you use to build relationships with the leadership in Ucrs academic advising realm and student affairs realm. 219 00:33:10.090 -> 00:33:14.319UCR: I don't think the strategy is particularly clever. It's really just listening

220 00:33:14.430 --> 00:33:20.249 UCR: right. It's actually inviting people engaging, sitting down, putting the time in and listening. 221 00:33:20.440 --> 00:33:29.999 UCR: We're really paying attention to what we hear, and then together looking for? What are the gaps, and what are the challenges? And what do we need to do to ingest them. 222 00:33:30.020 --> 00:33:31.240 Right? So it's. 223 00:33:31.380 --> 00:33:46.180 UCR: It's similar to what the college is, too. There's a tremendous need for respect for the value, and the different roles that are played across all of the campus. And so the strategy really is to just listen deeply and recognize that 224 00:33:47.130 --> 00:33:50.449 that there is an important role for us all to play. 225 00:33:51.220 --> 00:33:55.019 Then what do we need to do to play it? What are the problems we're actually trying to solve? 226 00:34:00.060 --> 00:34:03.149UCR: All right. I have a question that was submitted during registration. 227 00:34:03.290 --> 00:34:10.490 UCR: What might you propose as a way to manage our critical shortage of teaching space, including lab teaching space 228 00:34:11.449 --> 00:34:14.669 UCR: all right, every every soviet campus seems to have this. 229 00:34:15.080 --> 00:34:25.379 UCR: I was. I was in a conversation with the Government in Alberta about this, and they wanted us to triple the number of students in certain things. And I said, Ok, we're just going to start doing double decker seats in the classrooms. 230 00:34:25.530 --> 00:34:42.999

UCR: One of the things is to look at how we're using classroom space. I know that in some places I've been there's people that will come in, and and during the class actually look to see the capacity, the percentage of the seats that are full and get it and get a sense of when is the busiest time. So there's better ways to use the space. 231 00:34:43.199 --> 00:34:52.479 UCR: That is the physical space face to face space. And then, of course, there are other ways that we can use hybrid learning or online learning 232 00:34:52.500 --> 00:34:57.450 for certain things, because some things would lend themselves really well to online. And does that then for you up space. 233 00:34:57.610 --> 00:35:02.409 UCR: usually when people start talking about space, and you take a look at it, and you audit the space used. 2.34 00:35:02.890 --> 00:35:06.750 UCR: We all know there are certain hours of the day. That's the only time anybody wants to teach 235 00:35:06.980 --> 00:35:13.909UCR: or go to class. We also saw in Australia. We saw that after the first 2 or 3 weeks a attendant. 236 00:35:14.080 --> 00:35:23.699 UCR: It's actually dropped tremendously because it wasn't mandatory. And so most of the space was empty. So we had this problem when we were booking rooms based on the registered or enrolled size of the class. 237 00:35:23.940 --> 00:35:25.350 UCR: 3 weeks in 2.38 00:35:25.690 --> 00:35:30.059 UCR: You've got 27 people in 110 person classroom, and that's it. 239 00:35:30.180 --> 00:35:30.950 It's 240 00:35:31.320 --> 00:35:32.899 UCR: there's a need to. Really. 241

00:35:33.440 --> 00:35:51.899 UCR: I like data informed in evidence-informed approaches to things rather than making assumptions about how stuff is. And so it would be. How are we using this space, which spaces are the best spaces which spaces need the most help, which are the bigger spaces which are the better spaces? Who wants them. How often are they used? And then also are there places where we can free up space 242 00:35:51.910 --> 00:35:54.109 for using online? 243 00:36:02.550 --> 00:36:11.010 UCR: There's another question from the webinar. Can you expand on your neurodiversity work, and what that means for the future of undergraduate education. 244 00:36:11.240 --> 00:36:13.170 the which 245 00:36:13.560 --> 00:36:20.970 UCR: can you expand on your neurodiversity work? And what that means for the future of undergraduate education. 246 00:36:24.560 --> 00:36:30.710 UCR: I just didn't understand the word before diversity was a neurodiversity 0. Yes. 247 00:36:31.240 --> 00:36:31.870 okay. 248 00:36:34.550 --> 00:36:39.740 not sure. I quite catch what euro diversity is but the diversity work and the 249 00:36:40.600 --> 00:36:45.259 UCR: future in general. So, Ok, if I've got that. 250 00:36:48.640 --> 00:37:01.519 UCR: try to think that I mean the future of undergraduate education and the future of education and higher education is diversity. This is what's going to be happening, and we really have to think i'm working hard on thinking about. What do we do to move 251 00:37:01.560 --> 00:37:17.450

UCR: past the traditional more colonial approach and colonial constructs of the University, so that we can actually have welcoming and belonging for the undergraduates that are coming in. And we know that there is a rise in a global South, and we know that there is an increase in diversity. 2.52 00:37:17.460 --> 00:37:25.340 UCR: And so we have to find ways to make sure that classrooms are inclusive. It looks like you're going to clarify for me. So i'm, seeing that face. 253 00:37:25.810 --> 00:37:42.049 UCR: Okay, Yes. So there's some clarifying information here on the Webinar. This question stems from the Cv developing work integrated learning for neuro-diverse. So I'm: sorry I thought you said euro, as as in European. And so I like 254 00:37:42.200 --> 00:37:43.709 UCR: really confused out. 255 00:37:43.840 --> 00:37:54.000 UCR: Okay, Thank you. Thank you. I appreciate that for those who don't know I'm. Very hard of hearing and ends are a real challenge for those of us who are hard of hearing ends and peas 256 00:37:54.060 --> 00:38:09.299 UCR: ends, and Ms. And P's and D's and things. Okay, so neurodivers. Yeah, one of the really neat things that we did was work with the Shinu family foundation to so to recognize that our students who are neurodivers. My niece is high-functioning autistic, for example. 257 00:38:09.930 --> 00:38:28.860 UCR: don't see the world in the way that that some others do. They see it in a very unique, and it's a very valuable way. But it's not always understood by the employers that might want to bring students in as interns as they don't always have equal access to internship opportunities or work integrated learning opportunities. So what we wanted to do with the Sine family foundation is actually partner with them 258 00:38:28.900 --> 00:38:30.399 UCR: to 259 00:38:30.930 --> 00:38:32.580 UCR: train employers

260 00:38:33.260 --> 00:38:52.120 UCR: and work with students, so that the burden Isn't, just on the student to provide opportunities for the students who are neurodivers to go into the workplace and get that work integrated. Learning what was an interesting challenge, was figuring out, how do we actually partner with the foundation? Usually a foundation will say, we want to give you money, and they give us almost 4 million dollars. 261 00:38:52.130 --> 00:39:09.140 UCR: and we'd say great, leave it with us. But then they said, No, no, we really want to be a partner with you. And so that was part of what was interesting for us, as part of a challenge was to work with them in that. But hopefully, that explains it. So as far as the future goes, we know we're seeing increased incidences of 262 00:39:09.150 --> 00:39:15.810 UCR: or diagnoses and recognition of the range of neurodiversity that's out there. 263 00:39:15.830 --> 00:39:18.049 UCR: and and so I don't want to risk 264 00:39:18.070 --> 00:39:21.140 UCR: lumping it all in as one, because I know it's an incredibly diverse. 265 00:39:21.330 --> 00:39:25.520 a range of things that we would then say our neurodiversity 266 00:39:26.320 --> 00:39:32.579 UCR: neurotypical, neurotypical neurodiverse but we want to make sure that we're supporting those students as well. 267 00:39:34.450 --> 00:39:36.349 I remember somebody sharing 268 00:39:37.270 --> 00:39:41.840 UCR: It's how you even write a syllabus. So writing a syllabus for someone who's 269 00:39:42.190 --> 00:39:56.079UCR: a D. Or adhd, they see page differently. They see information differently, and and what stands out to them is really different. And so the way they follow something on a page. And so thinking about. How do we account for that with our students

270 00:39:56.140 --> 00:39:57.169 is valuable? 271 00:40:02.580 --> 00:40:04.609 UCR: Another question from the Webinar. 272 00:40:04.660 --> 00:40:10.420 UCR: In this role you would be overseeing a large pool of skilled professional staff 273 00:40:10.540 --> 00:40:12.779 that work outside the colleges. 274 00:40:12.920 --> 00:40:20.860 UCR: Can you share what you have done in the past to promote and support staff on campus? And how you would do the same at Ucr. 275 00:40:23.070 --> 00:40:28.360 UCR: I think one of the most fundamentally important things to me about supporting this staff is 276 00:40:29.000 --> 00:40:40.780 UCR: clarity of expectation, and trust them trust that they are professionals, trust that they know what they're doing and bringing them together and working again as part of a community, not leaving people to be individual on their own. 277 00:40:40.910 --> 00:40:41.560 The 278 00:40:41.640 --> 00:40:45.869 UCR: recognizing there is belonging for us to that. We're part of something that. 279 00:40:46.090 --> 00:40:59.950 UCR: And so I just I think that's really critical. So when I work with the staff that have been sitting with me in the various offices I've occupied, that's been a huge thing, communication, not just when it's needed, and not just 280 00:41:00.020 --> 00:41:18.579

UCR: reporting line kinds of meetings, but actually engaging together in a in a sense, of what are we doing? And why are we doing it, and what, what what drives us, and what what what excites us about it. And there's a a commonality of of care. People care about the students they're working with. They care about the work that they're doing. 281 00:41:18.590 --> 00:41:20.349 and I think when you 282 00:41:20.800 --> 00:41:30.500 UCR: have the opportunity, you make the opportunity to come together. It helps keep us going, because otherwise we get exhausted, tired, burned out, and nobody likes to feel like they're. 283 00:41:31.230 --> 00:41:31.819 You know. 284 00:41:31.930 --> 00:41:32.979 all on their own 285 00:41:33.660 --> 00:41:46.710 UCR: and alone. So to me. That's really critical. But then I tend to put the human first in almost everything, to think about that sense of belonging and not isolation, but together and community, and make sure that we're fostering that. 286 00:41:47.280 --> 00:41:48.680 But it goes a long way 287 00:41:53.830 --> 00:41:56.969 UCR: all right. I have another question that was submitted during registration 288 00:41:57.120 --> 00:42:01.120 UCR: as a part of the administration. How do you envision working with the Senate? 289 00:42:02.020 --> 00:42:03.469 I love the Senate. 290 00:42:04.330 --> 00:42:14.269 UCR: I do. It's an interesting body that actually has put their time in their effort and their care and their passion into the governance of the university. And that's important.

291 00:42:14.300 --> 00:42:19.979 UCR: It's the body that actually extends across the whole of University, and very few other things do 292 00:42:20.110 --> 00:42:25.640 UCR: that have representation across the whole of university. So when I've worked with the Senate. 293 00:42:25.900 --> 00:42:29.430 UCR: the last couple of places in Canada 294 00:42:29.980 --> 00:42:31.229 UCR: communication. 295 00:42:31.270 --> 00:42:34.749 UCR: sharing with them, presenting with them, proposing. 296 00:42:35.150 --> 00:42:47.389 UCR: Gosh! We started at Dalhousie. Think tank sessions that ran in parallel to the Senate, so that senators would have more opportunity to discuss and have dialogue instead of the very formal, because the and it's so formal 297 00:42:48.280 --> 00:43:00.680 UCR: that it's hard to actually have a conversation in a in a Senate meeting. So I have really enjoyed working with the Senators again. It's that respect respect for the roles, respect for the effort, respect for what people are putting into it, and why they're putting that into it. 298 00:43:01.690 --> 00:43:03.890 So I 299 00:43:04.880 --> 00:43:09.249 UCR: hopefully that answers, I know you can't tell me whether that answers the question. 300 00:43:09.290 --> 00:43:11.589 UCR: but hopefully, that's it. 301 00:43:11.990 --> 00:43:20.490 UCR: I respect what it is that senators are doing, and why they do it. And yes, we can tease them. We teach the Senate. Sorry, Senate, but

302 00:43:21.470 --> 00:43:27.939 there's tremendous value in being able to work with them. They are partners. They are colleagues, and they have a really important role to play. 303 00:43:39.320 --> 00:43:41.570 UCR: Okay, this question is from the Webinar. 304 00:43:42.330 --> 00:43:46.590 UCR: Please tell us something about yourself that's not on your wonderful resume. 305 00:43:46.750 --> 00:43:49.170 UCR: maybe a couple of things you're passionate about. 306 00:43:49.320 --> 00:43:50.250 Oh, gosh! 307 00:43:50.320 --> 00:43:55.879 I'm interested in lots of things, but they're all kind of nerdy. It's probably more than not on the resume. 308 00:43:56.500 --> 00:44:02.489 UCR: I absolutely love science fiction and fantasy, reading and writing. 309 00:44:02.600 --> 00:44:08.210 UCR: I am in playing and performing music since I was 10 years old. 310 00:44:08.430 --> 00:44:14.109 UCR: so mostly woodwinds, classical and jazz and early music Renaissance. 311 00:44:14.290 --> 00:44:19.469 UCR: I can sing a little, but we don't really want me to right now. 312 00:44:20.330 --> 00:44:26.419 UCR: Those things i'm passionate about love animals love hiking, biking, running, being outdoors. 313 00:44:26.760 --> 00:44:29.899UCR: Mountain person more than an ocean person.

314 00:44:30.540 --> 00:44:32.379 UCR: love the world of travel. 315 00:44:32.410 --> 00:44:39.210 UCR: I have really really enjoyed having the opportunity that I've had through my career, to be able to explore the world a bit. 316 00:44:43.280 --> 00:44:47.920 UCR: Not a good stand-up comedy comedian. I've discovered that don't ask me to do stand up 317 00:44:48.200 --> 00:44:49.629 chart it once. Didn't work 318 00:44:50.140 --> 00:44:54.549 UCR: improv classes are a great way to improve your teaching, and a great way to make a full out of yourself. 319 00:45:02.510 --> 00:45:06.399 UCR: Ok, this is a question that was submitted during registration. 320 00:45:06.610 --> 00:45:14.659 UCR: How do you think that the vpdue role will contribute towards developing a strategic enrollment management plan for Ucr. 321 00:45:16.950 --> 00:45:28.880 UCR: The first thing that comes to mind is that it absolutely needs to be in partnership with the colleges. We heard that the colleges are the ones that are going to need to work with the students that come in because they're coming into a program and a college. 322 00:45:29.030 --> 00:45:32.960 UCR: But I think we have an important role to play in that 323 00:45:33.330 --> 00:45:36.219 UCR: facilitation of what is the vision for their campus? 324 00:45:36.640 --> 00:45:39.350 How do we? And I think there's a piece there that 325 00:45:40.090 --> 00:45:57.970

UCR: it feels like we don't quite have the integration that we could have not just within the division, but across the university in terms of a vision for undergraduate education graduate outcomes, for example, who do we want to graduate at that. We would be proud of saying, this is a Uc riverside student, not necessarily just an engineering student that we're proud of. 326 00:45:58.320 --> 00:46:02.150 UCR: or a business student or a public policy student, or whatever else that is. 327 00:46:02.230 --> 00:46:14.599 UCR: But who is it that we want to graduate? And then coming together to say, well that should inform the strategic enrollment management. So we were working on strategic enrollment management. How is he looking at the whole journey of the student, and how they find us. 328 00:46:14.830 --> 00:46:26.049 UCR: what their experience of the website is, what their experience of application is, what their experience of matriculation, as what their experience of coming in, and all of those are things where I think the due plays are really important 329 00:46:26.340 --> 00:46:36.450role. And then, of course, the Vpg. As the head facilitator and coordinator of all that in engaging in those conversations across the 330 00:46:38.230 --> 00:46:42.080 So we're supporting, how can we help? How do we help? How can we help. 331 00:46:42.140 --> 00:46:44.979 and how can we catalyze and facilitate? 332 00:46:55.000 --> 00:46:58.139 UCR: This? Is another question submitted during registration? 333 00:46:58.220 --> 00:47:02.359 UCR: Can you give us an example of your experience with shared governance? 334 00:47:02.590 --> 00:47:06.520 UCR: And what has been your approach in working within shared governance. 335 00:47:09.510 --> 00:47:17.829

I hesitate only because shared. Governance means so much to me, and I've been universities where it doesn't exist, and I've seen what happens when that is the case 336 00:47:19.100 --> 00:47:22.270 UCR: so shared. Governance can be maddening and challenging. 337 00:47:22.510 --> 00:47:26.580 UCR: But it is absolutely critical, and some of what I've seen. 338 00:47:27.210 --> 00:47:33.879 UCR: I've seen the extremes. When I was at Wisconsin, Madison it was almost overly shared, and it was Faculty Government. 339 00:47:34.330 --> 00:47:40.750 UCR: and there wasn't sufficient input from staff or students or anybody else. So it wasn't really sure in some ways, but it wasn't it wasn't. 340 00:47:41.060 --> 00:47:50.499 UCR: and then I've been in places where it doesn't exist, and it is extreme kind of autocratic top down, hierarchical, almost authoritarian. 341 00:47:50.520 --> 00:47:52.080 and 342 00:47:52.580 --> 00:47:54.299 UCR: I think just right, is 343 00:47:54.360 --> 00:47:59.229 UCR: somewhere in the middle there, and thinking about what shared means, and really looking at? 344 00:47:59.460 --> 00:48:02.499 UCR: What are the decisions that are shared, and in what way? 345 00:48:02.700 --> 00:48:14.590 UCR: Whose job is? What? So you think about that big giant chart? I put up with everything that influences teaching and learning. But there is a lot in there about policy, and there's a lot in there that involves governance. 346 00:48:14.880 --> 00:48:22.759

UCR: So my experience with shared governance is, it's absolutely critical. It can be challenging. It can take more time than corporate. America wants it to take. 347 00:48:23.420 --> 00:48:30.890 UCR: but it's necessary, because without it. We aren't a university, and those voices do matter. As I said, all voices matter. 348 00:48:32.360 --> 00:48:40.509 UCR: My approach in working with it is to first respect it. I mention about working with the Senate. The Senate is the heart of shared governance at a university. 349 00:48:40.540 --> 00:48:44.789 UCR: So respect it. Work with the Senate. 350 00:48:45.020 --> 00:48:46.140 UCR: support it. 351 00:48:46.290 --> 00:48:52.589 foster it and challenge it where needed, so that we're making sure that we're including more of those voices and what gets shared. 352 00:49:02.440 --> 00:49:05.439 UCR: Another question that was submitted during registration. 353 00:49:05.630 --> 00:49:11.469 UCR: Please share your experience with mentoring and supporting development for faculty and staff. 354 00:49:15.080 --> 00:49:25.719 UCR: I'm thinking, how much time do we have actually, in the sense of it's been something that has been such a critical thing for me throughout my entire career. 355 00:49:25.990 --> 00:49:37.300 UCR: I early on did leadership, development, and training for the purpose of being able to support and work with, and Mentor, my peers, my colleagues, my postdoc, my grad 356 00:49:37.350 --> 00:49:54.760 UCR: students, all of it. And so my experience starts with that, with the recognition that we're only as good as the people around us, and together we're better. And we truly truly believe that. And so all the way along

that shifted to actual involvement in faculty development teaching classes on teaching classes that involved 357 00:49:54.770 --> 00:50:09.080 UCR: postdocs, grad students, assistant professors, junior faculty that then moved into even broader starting to work on career development and career trajectories. And actually every year in Australia I would work with 358 00:50:09.470 --> 00:50:28.100 UCR: 20 or so people that were going up for promotion, and mentor them, and work with them and review their materials, and I put on workshops, and to to help them, which has just continued so to me. It's really critical that we are supporting one another in our development, and that we make the opportunities that that people need, that we're 359 00:50:28.110 --> 00:50:29.619 centering at paying attention to it. 360 00:50:40.070 --> 00:50:43.049 UCR: Another question from registration. 361 00:50:44.250 --> 00:50:52.120 UCR: Can you tell us a little bit about how you see the staff's role in supporting the success of the Vpdu? 362 00:50:55.260 --> 00:50:56.649 I would almost flip it. 363 00:50:57.320 --> 00:50:58.560 you know, in a 364 00:50:58.810 --> 00:51:02.619 in a way, right? So how does a Vpd do we support the success of this stuff? 365 00:51:03.630 --> 00:51:10.399 UCR: But, yeah, we work together. It's a collaboration and a team. 366 00:51:10.490 --> 00:51:13.990 This stuff are absolutely essential 367 00:51:14.140 --> 00:51:17.690

There isn't anything without that and without them 368 00:51:17.900 --> 00:51:21.000 UCR: across the division, and then also thinking about that 369 00:51:21.200 --> 00:51:25.009 extending that to the University right? We often undervalue the role. That stuff. 370 00:51:25.030 --> 00:51:25.700 Okay. 371 00:51:26.880 --> 00:51:30.720 And so they're They're absolutely essential. And we should be thinking about. How do we support their success? 372 00:51:41.760 --> 00:51:43.170 Anyone know any good jokes 373 00:51:44.360 --> 00:51:45.690 we already know? I don't. 374 00:51:47.620 --> 00:51:51.350 UCR: Here's another question from the registration. 375 00:51:51.950 --> 00:51:54.829 UCR: How would you describe yourself as a leader. 376 00:51:55.250 --> 00:51:57.269 UCR: and how would others describe you? 377 00:52:00.430 --> 00:52:03.060 Wouldn't it be not if they were exactly the same thing? 378 00:52:06.890 - > 00:52:14.670UCR: So from feedback that I've gotten in from my own sense of myself and reflection, I would describe myself as 379 00:52:15.260 --> 00:52:18.990 empathetic. Listening, caring people centered.

00:52:19.110 --> 00:52:20.979 engaged. 381 00:52:21.690 --> 00:52:23.830 UCR: unorthodox, irreverent. 382 00:52:24.490 --> 00:52:26.040 UCR: willing to try things. 383 00:52:27.680 --> 00:52:31.750 UCR: and I think others would describe me as full of ideas 384 00:52:32.110 --> 00:52:39.580 UCR: I mean paroding backwards. I've heard full of ideas visionary, maybe intense 385 00:52:40.040 --> 00:52:41.029 caring 386 00:52:41.580 --> 00:52:43.959 also engaged also listening. 387 00:52:44.380 --> 00:52:44.970 So 388 00:52:45.130 --> 00:52:49.300 UCR: I don't think they're radically different. But I think I, 389 00:52:49.950 --> 00:52:52.450 under play, and others might see different things. 390 00:53:02.380 --> 00:53:04.319 UCR: There's a question from the Webinar. 391 00:53:04.380 --> 00:53:10.700 UCR: What role do graduate teaching assistance? Play in your vision for undergraduate education. 392 00:53:11.400 --> 00:53:18.190 We had such an interesting couple of conversations about this, and it's so important, and there's different ways to look at it.

393 00:53:18.200 --> 00:53:31.639 UCR: On the one hand, the graduate Tas are often the first person that students go to, and they're a bit more of a safe space, maybe because they're closer in age or than the ones that students encounter in different ways. So their aa 394 00:53:32.000 --> 00:53:38.160 UCR: a line to mentoring and support for our undergrads. So that's one way of looking at it. So they're essential that way. 395 00:53:38.440 --> 00:53:42.790 UCR: But the other role they play is They are doing 396 00:53:43.300 --> 00:53:50.419 UCR: quite a bit of the teaching they should be developing as teachers themselves. So we want to support them in that way, so that they're supporting 397 00:53:50.540 --> 00:53:55.430 the university and providing the kind of undergraduate learning experience that we want to have 398 00:53:55.890 --> 00:54:06.789 UCR: for our students. So they're influencing the classroom environment, and they are a first line for a lot of the undergrads. So when we support them and we support their development. And I've done a number of things with that with 399 00:54:06.820 --> 00:54:14.740 UCR: this seminar for graduate student development in their teaching, recognizing that they have lots of things they want to discuss. How do they be? 400 00:54:15.170 --> 00:54:25.159 UCR: How do they be the authority in the classroom when they're the same age as the students are teaching. So there's all kinds of things that grad students want a chance to talk about. So we've given them the space to do that. So as I was talking with 401 00:54:25.180 --> 00:54:28.600 that, this is an area of overlap. That's a really important one 402 00:54:28.710 --> 00:54:31.369 for for for the work that we do.

403 00:54:41.580 --> 00:54:42.259 Hello! 404 00:54:42.320 --> 00:54:51.339 UCR: So what do you think? Some of the biggest, largest challenges are facing the average Ucr student, and their ability to be successful here. 405 00:54:51.600 --> 00:54:54.450 So I guess i'm. I'm asking sort of you know. 406 00:54:55.310 --> 00:54:56.270 whatever you. 407 00:54:56.710 --> 00:55:00.889 UCR: what over the last few days have you? Have you learned about the Ucr students, or do you hear. 408 00:55:00.980 --> 00:55:04.219 or or just feel generally that our our students are facing. 409 00:55:05.620 --> 00:55:13.199 UCR: I've only had a chance to really talk with one student that's currently a student, and then had a bit of a conversation with the student that was giving me the tour. 410 00:55:13.230 --> 00:55:18.730 UCR: So I have a limited lens to look at that. But from what I have experienced. 411 00:55:18.780 --> 00:55:24.370 UCR: There is a really nice sense of energy for the students here. They want to be here 412 00:55:24.490 --> 00:55:27.619 and there's a sense of the value of being here. 413 00:55:27.660 --> 00:55:31.279 I think the the challenges that I would see. 414 00:55:31.910 --> 00:55:42.629

UCR: I would imagine, because there is a fairly large percentage of first-generation students there's, probably some imposter syndrome and some uncertainty going on in the sense of do I belong here? How can I be successful. 415 00:55:42.690 --> 00:55:50.730 UCR: so that I don't know if it's about number one? But it would be certainly something. I would imagine, that we'd want to ensure that we were supporting the students with. 416 00:55:50.830 --> 00:55:59.319 UCR: Of course, there's just a general mental health concerns or concerns about all this stuff that I showed at the very beginning is really overwhelming. It's overwhelming for me. 417 00:55:59.500 --> 00:56:05.109 UCR: and I know that it's overwhelming for for our students, as we think about all the problems in the world, and we want to fix them. 418 00:56:05.350 --> 00:56:23.599 UCR: And the world seems to have gone crazy. So I think that's also a challenge, maybe not so unique to here. But a real challenge is, I think of it as that sense of agency and efficacy. It's one of the big challenges when we talk about working with our faculty and faculty development and teaching as well as how do we embed opportunities to develop agency 419 00:56:23.610 --> 00:56:28.370 and efficacy and self-efficacy into the learning experiences that we want our students to have. 420 00:56:29.100 --> 00:56:32.670 UCR: So it's I know that I want to do something, but I don't know how to do it. 421 00:56:32.950 --> 00:56:35.290 UCR: And and so then i'm just going to get mad 422 00:56:35.490 --> 00:56:42.169 UCR: rather than Here's how to approach it. And here are options that I have. But I think that's a real key. And then a third thing is 423 00:56:42.310 - > 00:56:47.149UCR: also not probably unique to students here. But that sense of

424 00:56:48.540 --> 00:56:50.429 UCR: Who am I going to be? 425 00:56:50.720 --> 00:56:58.780 UCR: It's a little less clear. I'm going to do this job, and then that's it. And for 30 years i'm going to do that job, and then i'm going to retire, or 40 years, or however long. And now it's. Oh, my goodness. 426 00:56:58.930 --> 00:57:00.239 what am I going to do? And 427 00:57:00.930 --> 00:57:04.190 And who do I want to be? That's always been the case. Probably 428 00:57:04.360 --> 00:57:06.680 so for a traditional age student. 429 00:57:06.740 --> 00:57:11.260 but it's certainly when you couple that with the uncertainties that the world has. 430 00:57:11.490 --> 00:57:12.490 and 431 00:57:12.510 --> 00:57:13.319 Α 4.32 00:57:13.820 --> 00:57:16.069 and the things that are impacting us all. 433 00:57:21.970 --> 00:57:34.979 UCR: All right, Dr. Bolster. I want to thank you so much for your time. We are almost at time, and I just want to make sure that I give you an opportunity to close out this session with any final remarks that you might have for our attendees. Great? Well, thank you. I think 434 00:57:34.990 --> 00:57:42.049 UCR: the slide that I showed last is this, says bottom line. There is tremendous opportunity here. There's a tremendous challenge and tremendous opportunity. 435 00:57:42.450 --> 00:57:48.380

UCR: There's a disaggregation and culture shifts and challenges to address. 436 00:57:48.510 --> 00:58:04.069 UCR: but that that should never feel like an impossibility. It's a huge opportunity that it's a wide open space. So I really appreciate the opportunity to to have engaged with you all over the last day and a half, and so thank you for taking the time to. I know how much time 437 00:58:04.080 --> 00:58:13.359 UCR: these things take in particular, thanks to the search committee that has been going along with this for a whole lot longer. So really, thank you. I appreciate it being here. 438 00:58:14.480 --> 00:58:15.209 Thank you 439 00:58:16.790 --> 00:58:28.459 UCR: all right, and thank you. Everyone for joining us in person, and virtually just as a friendly reminder, we have a candidate feedback survey available for you. You can find that on the Executive Searches website. Thank you.