Director of Campus Safety Services Vision Seminar

Ed Palmer

Tuesday, October 11, 2022



Challenges Facing UCRPD in the Coming Years



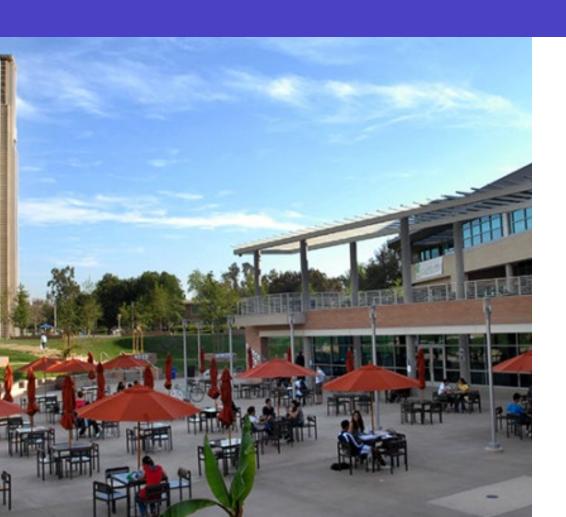
- Public Trust
- Relationships with all people (Diversity)
- Role in the community
- Recruitment/Retention
- Growth of the University
- Mental Health
- Unhoused/Homelessness
- Active Shooter

Specific Challenges Facing UCRPD



- Public Trust
- Right Response to the Specific Need
- Student Health and Well Being
- Making ALL PEOPLE feel safe while functioning as a part of the community
- Emergency preparedness/Active shooter
- Quality through continuous improvement

Vision



Trust and seamless participation in the Health, Wellbeing and Safety Division. Relationships have been very successful for accomplishing shared goals.

Community and Service Driven Safety- A way of thinking and operating that comes without being coerced. There have always been policies and procedures that emphasize treating people with respect.

Where is the disconnect? The public we serve feels safer when they are considered and respected. That must come naturally. Law enforcement and community conflicts (Why they take place)

Implicit Bias vs Knowledge of Self

Vision



Holistic, Inclusive and Tiered Public Safety Response Model-Everyone works together to accomplish a common goal. Sending the right resource to the right call. (My experience and what I want to see at UC Riverside)

Transparency and Continuous Improvement Through Data

Why I don't like COMPSTAT or single-minded Crime Analysis.

Data feedback regarding service provided is far more effective.

We need to change the way we think. Behavior can be forced, but that usually is not effective. The "why" gives meaning.

Service is never about serving yourself.

If its more about you than the people you serve, that's the path to the dark side.

