

# Director of Campus Safety Services Vision Seminar

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# Challenges Facing UCRPD in the Coming Years



- **Public Trust**
- **Relationships with all people (Diversity)**
- **Role in the community**
- **Recruitment/Retention**
- **Growth of the University**
- **Mental Health**
- **Unhoused/Homelessness**
- **Active Shooter**

# Specific Challenges Facing UCRPD



- **Public Trust**
- **Right Response to the Specific Need**
- **Student Health and Well Being**
- **Making ALL PEOPLE feel safe while functioning as a part of the community**
- **Emergency preparedness/Active shooter**
- **Quality through continuous improvement**

# Vision



**Trust and seamless participation in the Health, Well-being and Safety Division. Relationships have been very successful for accomplishing shared goals.**

**Community and Service Driven Safety- A way of thinking and operating that comes without being coerced. There have always been policies and procedures that emphasize treating people with respect.**

**Where is the disconnect? The public we serve feels safer when they are considered and respected. That must come naturally. Law enforcement and community conflicts (Why they take place)**

**Implicit Bias vs Knowledge of Self**

# Vision



**Holistic, Inclusive and Tiered Public Safety Response Model- Everyone works together to accomplish a common goal. Sending the right resource to the right call. (My experience and what I want to see at UC Riverside)**

**Transparency and Continuous Improvement Through Data**

**Why I don't like COMPSTAT or single-minded Crime Analysis.**

**Data feedback regarding service provided is far more effective.**

**We need to change the way we think. Behavior can be forced, but that usually is not effective. The "why" gives meaning.**

**Service is never  
about serving  
yourself.**

**If its more about  
you than the people  
you serve, that's the  
path to the dark  
side.**

